

IAP the road forward //

The IAP Certification Symbol

▲ This fact sheet answers commonly asked questions about the Intelligent Access Program (IAP) Certification Symbol.

WHAT IS THE IAP CERTIFICATION SYMBOL? //

The IAP Certification symbol, as shown below, is Transport Certification Australia's (TCA) guide to help transport operators quickly and easily identify IAP Service Providers. It also encourages telematics companies to have their services certified in order to offer IAP services to transport operators.



What does the IAP Certification symbol mean?

Companies that display the IAP Certification symbol have been certified as IAP Service Providers by TCA and can offer IAP services.

Does the IAP Certification symbol make a difference?

The IAP Certification symbol demonstrates that a company has met the standards required for the IAP, and that they are IAP Service Providers who can offer IAP services.

It also protects transport operators against telematics companies falsely claiming to be IAP-certified and claiming to offer IAP services.

HOW IS THE IAP CERTIFICATION SYMBOL EARNED? //

To earn the IAP Certification symbol, all companies – without exception – must meet the strict probity, financial, functional and technical standards of the IAP as set down by TCA.

TCA will certify, audit and (if necessary) terminate the certification of IAP Service Providers. In doing so, TCA will use IAP auditors with expertise in due diligence, business systems, information technology and GPS to assist it to determine the initial (and ongoing) suitability of a company to be certified. Companies that fail to meet the standards will not be certified or receive an IAP Certification symbol.

What does the IAP Certification symbol offer telematics companies?

Obtaining IAP certification means telematics companies can offer IAP services as an IAP Service Provider.

This allows such companies to grow and complement their business offerings and to capitalise on the inherent marketing opportunities available within the transport industry. Just as importantly, companies can gain a competitive advantage by adding the IAP to their list of telematics service offerings.



THE IAP CERTIFICATION SYMBOL AND GPS PRODUCTS

What is the difference between GPS products that carry the IAP Certification symbol and those that do not?

The GPS products offered by a company that carries the IAP Certification symbol are type-approved for IAP. While many companies can offer GPS services, an IAP-certified company undergoes a series of stringent quality tests to ensure its GPS services meet the necessary standards required to perform and function within the IAP.

A company that does not display the certification symbol is not able to supply IAP services.

Why don't all GPS products have the IAP Certification symbol?

The IAP is a voluntary program not only for transport operators but also telematics companies choosing whether or not to offer IAP services. If they want to offer IAP services, their in-vehicle unit and back office systems must be tested and certified by TCA.

Some companies may choose not to offer IAP services, while other companies simply don't meet the strict certification standards.

Only companies with the IAP Certification symbol have been certified by TCA and tested to ensure they meet the IAP standards.

How does a company maintain its certification?

In addition to meeting the certification standards, IAP Service Providers must continue to meet the strict requirements of the certification agreement they execute with TCA. TCA conducts ongoing reviews and audits of IAP Service Providers.

IAP SERVICE PROVIDERS

For details of available IAP Service Providers visit the IAP website – www.IAP.gov.au

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